

## FOR IMMEDIATE RELEASE

December 4, 2009

### **Apollo Health Street Expands their Managed Services Provider Support**

**Conshohocken, Penn. (December 4, 2009)** – [Apollo Health Street](#), a developer of world-class solutions that tackle healthcare's toughest financial and IT challenges, announced today the expansion of their support for Managed Services Providers (MSP) who wish to supplement their support services.

The Apollo Health Street IT Service Desk allows Managed Services Providers the ability to provide 24x7x365 support to their potential and existing customers. Their support experience with a large number of HIS, EHR, EMR applications as well as over 170 other applications allows the Managed Service Providers the opportunity to improve their customer satisfaction as well as provide support agreements to customers for applications where they lack the expertise. Dan Walsh, senior vice president of information technology for Apollo said "Our team of healthcare and IT experts offer Managed Services Providers clients around-the-clock, cost-efficient support so that business processes and patient care continue uninterrupted."

"We have been using Apollo for over a year to provide support to our end users. They provided Covisia the ability to expand our support and services to our customers. They consistently look for ways to improve not only the services we provide but also new technologies as they are developed" said Bill Fistori, chief executive officer for Covisia.

Apollo Health Street's IT Service Desk Support offers a single point of contact for all technical support of MSP's products and solutions. They currently handle support for applications ranging from gloStream, Criterion, Cerner to Citrix, Cisco, and SAP.

Added Andrew Devoe, chief executive officer for Apollo Health Street: "Experts in EMR, PM and other technologies are increasingly critical to all industries, and we are eager to work with Managed Service Providers to supplement the already-excellent services they provide. We are currently supporting over a dozen MSP's across the country"

#### **About Covisia**

Covisia Solutions is a leading provider of outsourced IT services and virtualization solutions for the SMB market. They understand that this market has the same technical delivery needs as the enterprise market - at SMB budgets. They evaluate solutions that specifically fit this market, with a focus on lowering our client's costs and increasing their revenues. To learn more, contact them at 781.895.5200 or on the web at [www.covisia.com](http://www.covisia.com).



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### **About Apollo Health Street**

Apollo Health Street partners with hospitals and healthcare organizations across the country to achieve healthcare's true return. Enhancing our clients' team and resources, Apollo Health Street develops tailor-made, world-class solutions to tackle the financial and IT challenges faced by the nation's hospitals, physician groups and healthcare payers. Our solutions combine award-winning customer service with healthcare domain expertise, sophisticated technology and global resources. The result is a strengthened bottom line to offer excellent patient care today and tomorrow.

Apollo Health Street provides customized payer, hospital, physician, IT and strategic support services to more than 170 healthcare partners throughout the nation. Headquartered outside Philadelphia, Apollo Health Street has seven operational centers of excellence strategically located throughout the United States. For more information about Apollo Health Street call 1.800.350.5781 or visit [www.apollohealthstreet.com](http://www.apollohealthstreet.com).

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